



Local Community Engagement Policy

This policy outlines Principal Asset Services (PAS) approach to effectively engagement community.

Policy Statement to encourage community confidence and demonstrate good governance, PAS is committed to engaging effectively with the community to strengthen relationships, build community capacity and facilitate transparent decision making.

Principles Asset Services engages to follow key principle statements:

- Engagement coordination.
- Inclusive and accessible engagement.
- Communication: targeted and tailored communication is essential when engaging with the community. The engagement process involves listening, servicing and providing feedback to close the principal contractor.
- Relationships: meaningful, respectful relationships are crucial for engagement, as is developing new and maintaining existing relationships with the community.
- Engagement planning: engagement is purposeful and well planned.

Principal Asset Services will work with communities to identify the most appropriate engagement methods, working to continually improve relationships and outcomes when:

- Developing policies, strategies and plans that could directly or indirectly impact on staff in the local community.
- Changing services and/or service levels.
- Impacting community health and well-being.
- Impacting on the social, economic, natural or built environment.
- Meeting statutory and/or compliance requirements.

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